



FOR IMMEDIATE RELEASE:

Monday, April 14, 2008

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***** STATEMENT *****

MAYOR NEWSOM'S STATEMENT REGARDING EMERGENCY MEDICAL DISPATCH QUALITY IMPROVEMENT

Today, I issued Executive Directive 08-04 in our continuing effort to provide combined emergency dispatch response to the people living and visiting San Francisco. The Directive focuses on the following areas of improvement:

- Targeted review of response times
- Increased multi-language access to 9-1-1 services
- Recruitment and retention of emergency dispatchers
- Implementation of computer-directed Emergency Management Service (EMS) response protocols
- Full implementation of Automatic Vehicle Locator (AVL) project
- Completion of dynamically deployed EMS resources

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